

Attorney's Docket No. 33318/WWW/D2
1st Amendment After RCE

Serial No. 09/164,807
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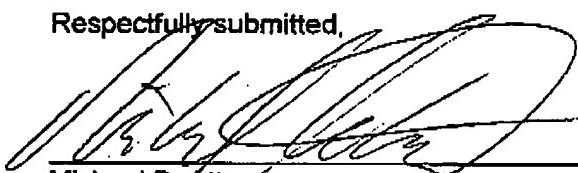
REMARKS

While the applicant believes that the characterization of the prior art as having sets of sets of messages each having distinct personalities by the examiner in the prior actions is incorrect, the applicant believes that it is more productive to modify the claims to clarify what kinds of sets of sets the applicant is intending its claims to cover.

In all the claims the invention is limited to selection by the user amongst a set of sets of messages, each set having a distinct personality. In the application itself on page 13, at the bottom of the page it indicates that a set of prerecorded messages is represented as the subscriber's chosen agent for interacting with the voice mail system. It also indicates that the selected prerecorded message can be further personalized by varying the speed dialect, etc. using signal processing techniques. On page 14 and 15 it describes through a script the selection of a set of messages with a distinct personality by choosing an agent. The process is seemingly unique to this invention, or at least not at all described in any of the cited prior art. While the modification of the claims submitted herewith is not intended to limit the scope of the claims to the particular selection process described in the preferred embodiment, the use of the term agent in the claims should make it abundantly clear that the personalities of the sets of messages are each distinct from one another and that each set is identifiable by a particular agent.

Accordingly, the claims as amended should be easily found allowable and the applicant respectfully requests the same.

Respectfully submitted,



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